

# **CUSTOMER CARE AND DECORATION GUIDELINES**

### **DRYING TIMES**

After application, ensure that the Aero-Therm has dried completely before decoration takes place.

Drying times will depend upon prevailing climatic conditions, together with the moisture content of the substrate that AeroTherm has been applied to. A minimum of one week (with a recommended timescale of two weeks) is normally required before final decoration is undertaken.

If possible the area should be kept warm and regularly ventilated. Note - the use of a de-humidifier will assist with the drying process.

### **AERO-THERM PERFORMANCE AND DURABILITY**

If Aero-Therm is applied in accordance with the application instructions, the product will continue to reflect heat back into the applied area for a minimum period of fifteen (15) years.

Aero-Therm produces a semi-hard surface finish. In most circumstances this will prove sufficiently adequate and if inadvertently knocked or scrapped, the effect on performance will be negligible.

Any cosmetic surface damage can be easily repaired, using either a proprietory filler paste or additional Aero-Therm, applied with a filler knife and re-painted.

In areas of high traffic, or where people or objects regularly come into contact with an Aero-Therm coated wall, additional surface protection can be considered through the application of a lining paper, before final painting. It should be noted that additional coverings will create a time delay in respect of the reflection of energy back into the room.

### **DECORATIVE FINISHES**

#### **Paint**

After the appropriate drying period, Aero-Therm produces a smooth surface finish, suitable for the application of a final decorative paint.

We recommend the use of quality Trade paints over Aero-Therm. This is because paints with good quality binders are more likely to provide a better finish over the naturally absorbent Aero-Therm surface

Carefully follow the paint manufacturer's application instructions and Industry best practice when painting a new surface.

Ensure that paint is applied evenly and not too thickly, as an excessive application can result in surface cracking during drying.

Care must be taken to allow each coat of paint to fully dry, (not just dry to the touch), before applying subsequent coats. If there is any doubt about the type, or quality of paint to be used, then it is recommended that paint is initially applied to a small test area.

# Wallpaper / Lining paper

Once Aero-Therm has fully dried, lining or wall paper can be applied straight onto the Aero-Therm surface in accordance with the manufacturer's instructions.

#### **FURTHER ADVICE**



Please contact your supplier for answers to any further questions.